

E-GOVERNANCE: NEW HORIZON OF GOVERNANCE

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Received: 13 Oct 2017

Accepted: 12 Jun 2018

Published: 30 Jun 2018

ABSTRACT

Today is the era of speedy unmatched developments creating landmarks and enriching the political history of nations. Innumerable minds and in numerous ideas of development is possible if it gets a chance to be portrayed on the right platform. In today's context state is the facilitator to all. Nations act as the facilitator for development and startups. National governments provide solutions, platform and facilities to citizens to enhance, enrich and research, so that, something better can be created for the development and up gradation of the human race.

Unstoppable development is the result of fast and easy communication among performer, facilitator, and platform, the more is the exchange of ideas, the more the actions speak. The credit for rooting faster and better communication system facilitated by governments goes to Information and Communications Technology (ICT) providing efficient storage, retrieval, and processing of data, exchange and utilization of information. This facilitative policy is denoted as 'e-governance' in context of politics and governance. By the mean of e-governance national or local government provide information and services via the Internet or other digital means to citizens or businesses or other governmental agencies. so that the two-way communication happens and both work for the development of the nation.

"E-governance is a one-stop Internet gateway to major government services".¹ One nation one platform.

E-governance' effect in the functioning of the public authorities at all stages of the democratic process (electronic democracy) including the provision of public services (electronic public services) like employment, scholarships, public opinion in legislation, education, women security, banking-taxation, promote research, and development etc. This lays down the foundation to the speedy flow of the activities, countering the delay and complexities in public service, by machines and internet, with core storage of data for future references and verifications. It is also denoted as the SMART² governance. SMART implies 'Simple, Moral, Accountable, Responsive and transparent' governance. Dr. A.P.J.AbulKalam, statement supports the 'e-governance' and SMART concept, "A transparent smart e-governance with seamless access, secure and authentic flow of information crossing the interdepartmental barrier and providing a fair and unbiased service to the citizen"³. The indian government has flown miles, cutting the toughest winds in the era of development in comparison to nations with 200 years old constitution like the USA. The paper also highlights upon the basics of 'e-Governance', defined by The Council of Europe focusing on the use of electronic technologies in the areas of

¹Shailendra C. Jain Palvia, Sushil S. Sharma, E-Government and E-Governance: Definitions/Domain Framework and Status around the World, Computer society of India.

² Paragraph 83, Report of the Working Group on Convergence and E-Governance for The Tenth Five Year Plan (2002-2007), Planning Commission, November, 2001

³http://www.csi-sigegov.org/E-Governance/e_Governance.pdf , Accessed on 10.03.2017

public action, also the success of e-governance and the hindrances in its implication.

KEYWORDS: *National Governments Provide Solutions, Platform, and Facilities, Citizens to Enhance*